

Senior System Administrator / Network Engineer

Location: Mattoon, Illinois (Hybrid: Remote + Onsite Support)

Employment Type: Full-Time

About the Role

Team ITS is seeking an experienced and highly capable **Senior System Administrator / Network Engineer** to join our growing team in the Mattoon, Illinois area. This **hybrid position** combines remote support with scheduled onsite service for local clients. The role requires a strong balance of technical expertise, client-facing professionalism, and the ability to manage multiple complex environments across both cloud and on-prem infrastructure.

The ideal candidate is an experienced IT professional with a deep understanding of **network infrastructure, cloud platforms, cybersecurity, and systems administration**—capable of designing, implementing, and supporting reliable, secure, and scalable solutions for our clients.

Key Responsibilities

- Provide **remote and onsite support** to clients throughout the Mattoon area
- Design, deploy, and maintain **Windows Server, Active Directory, Azure, and Microsoft 365** environments
- Configure and manage **firewalls, routers, switches, and wireless networks** (Fortinet, Cisco, Meraki, SonicWall, UniFi, etc.)
- Manage **virtualization platforms** (VMware, Hyper-V) and assist with infrastructure planning and upgrades
- Support **hybrid and cloud infrastructures** including Azure and AWS integrations
- Implement and monitor **backup, disaster recovery, and cybersecurity tools** (EDR, SOC/SIEM, MFA, etc.)
- Troubleshoot and resolve complex system and network issues across diverse client environments
- Collaborate with internal engineers and Tier 1–2 staff on escalations and project implementations
- Maintain compliance standards (HIPAA, NIST, CMMC) and security best practices
- Document procedures, configurations, and client-specific solutions for long-term manageability

Qualifications

- **3+ years** of experience in systems administration and/or network engineering

- Strong technical foundation in **Microsoft 365, Azure AD, Intune, and Exchange Online**
 - Hands-on experience with **firewall configuration**, VPN setup, VLANs, and WAN connectivity
 - Proficiency with **VMware / Hyper-V virtualization** and **Windows Server management**
 - Familiarity with **backup and recovery platforms** (Cove, Datto, Veeam, etc.)
 - Experience with **RMM and PSA tools** (Kaseya, ConnectWise, or similar) preferred
 - Relevant certifications (MCSA, MCSE, CCNA, Network+, Security+, or Azure Administrator) strongly preferred
 - Excellent communication and client interaction skills
 - Must possess a **valid driver's license** and be willing to travel locally for onsite client support
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What We Offer

- Competitive salary based on experience
 - Health, dental, and vision insurance
 - 401(k) with company match
 - Paid time off and holidays
 - Certification and continuing education support
 - Collaborative and growth-oriented team culture
 - Flexible hybrid work model with both remote and local onsite engagements
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About Team ITS

Team ITS is a trusted Managed IT Services Provider delivering secure, reliable, and forward-thinking technology solutions to organizations across Illinois and beyond. We combine enterprise-grade tools with white-glove service to keep businesses connected, protected, and productive.

To Apply:

Send your resume and cover letter to **hr@teamitsllc.com** with the subject line:
Senior System Administrator / Network Engineer – Mattoon, IL (Hybrid)